



“Protecting Information AND People”

1 Easter Court, Suite E – Owings Mills, MD 21117
410.902.0356 (ph) 410.902.9609 (fax)

WARRANTY

Job Name – Customer/Contractor Name

158 Window lites – 3,974 SF of SD2500

Substantial Completion/Effective Date – 11 October, 2012

1. Warranty

- a. Signals Defenses® (SD) series signal protection film is warranted against crazing, cracking, peeling, demetallizing, bubbling and delaminating, for a period of 5 years from the date of original installation, only upon the condition that ASTIC Signals Defenses LLC, or ASTIC Signals Defenses LLC approved installers, are used to apply the purchased product. The Customer understands that the product will degrade over time. This 5 year limited warranty covers SD2500.
- b. The warranty coverage is limited to the owner of the property at the time of installation and is not transferable and is applicable to the materials only, excluding labor.
- c. This warranty expressly excludes a warranty of performance as an electromagnetic protection device, other than at the time of initial installation the film will comply with the typical technical performance parameters published in the ASD data sheets.
- d. If the film fails under recommended use and maintenance within the warranty period, the film will be replaced at no cost to the Customer by the manufacturer. Manufacturer reserves the right to inspect any film failures. Proof of purchase is required to obtain warranty coverage. It is recommended that the purchaser retain the completed installation record or sales receipt and copy of this warranty.
- e. Manufacturer hereby disclaims liability for any incidental, special or consequential damages arising from any defect in the product covered by this warranty. Except during the applicable warranty period above, manufacturer hereby excludes and disclaims any and all other express or implied warranties, including the warranties of merchantability and fitness for a particular purpose. Manufacturer's sole obligation to the purchaser, whether claim be based on contract, negligence, tort or otherwise, shall be solely as provided hereunder and damages and remedies shall be provided as hereunder.
- f. Some States/Provinces do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations may not apply to you. This warranty gives you specific legal rights and you may also have other rights which may vary by State or Province.
- g. This warranty is void if the film is subjected to abuse or improper care, including but not limited to cutting, scratching, staining, burning, peeling, etc. The manufacturer assumes no liability for glass breakage or seal failure from any cause.
- h. This limited warranty, or any part of it, is void only where expressly prohibited by law. SD signal protection films are not warranted in any way, except as expressly stated in this limited warranty and by operation of law.

2. Acceptance Criteria:

- a. Cutting: Technician and his equipment assure the precise cutting of materials, thus achieving near perfect quality on material-to-window combinations. Film to edge system tolerance ¼ to 3/8 from edge. Windows out of square may require a larger gap and will require a larger bead of sealant
- b. Application: Film to be applied to clean, debris-free interior glass surface. Due to atmospheric conditions some debris will be found between glass and film. This debris is from airborne particles, saw & drywall dust are common when performing installation during renovations-construction. While ASD will make every effort to assure the

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installation is acceptable, clean installations are contingent upon the environment in which the install is conducted.

- c. Sealant: Function of the sealant is to fill any gaps between film and edge of window frame. Primary purpose is to seal edge of film and block IR passage. It provides added strength to the Safety portion of system. The bead of caulk should be clean and smooth, free of debris. Standard Bead size will vary from a minimum of 1/8 to maximum of 9/16. Beads larger will need approval by ASTIC Supervisor. No light gaps will be present between edge of film and edge of window frame.
- d. Inspection: View thru the film from 6 feet back from the interior side of glass. Look for imperfections. Film will be free of air bubbles, creases, heavy debris, cuts, holes and tears. Heavy water deposited between glass and film should not exceed 1 inch in diameter. Sealant will be clean, smooth and virtually free of debris. No light gaps will be present between edge of film and edge of window frame.